



We Protect What You Build

July 7, 2010

RE: Letter of Recommendation for Primary Pediatrics

To Whom It May Concern:

As the Benefit Plans Administrator for the Carpenters' Health Plan, I've had the privilege of working with Primary Pediatrics for over 12 years. We proudly entrusted the care of our member's children to their specialized Care Management services. Where personal care, knowledge, and expertise are critical to successful outcomes, Joyce and her team always demonstrated tremendous competency and instilled warm and trusting confidence in our patients. Primary Pediatrics is successful because everyone on the team cares for the patient first, understands their roles as advocate and coach, and strives to partner with the patient, family, and physician to achieve the best outcome possible. I strongly recommend any health plan considering pediatric case management give Primary Pediatrics very serious consideration.

Sincerely,

Ronald W. Laudel  
Benefit Plans Administrator

RWL/edp